Reporting lost luggage（手荷物の紛失を申し出る。）

あなたはシドニー空港に着きましたが、自分のスーツケースが見当たりません。

Key phrase（キーフレーズ）

Let me check.（確認させてください。）

You need a single room? *Let me check* if any are available.
（シングルルームをご希望ですか。空室があるか、確認させてください。）

Let me check whether there are any vacancies on the bus tour.
（バスツアーの空きがあるか、確認させてください。）

Point to note（注意点）

ネイティヴ・スピーカーは、"Please…"よりも"Could you…?"を使うことのほうが非常に多いです。航空会社の職員が利用客に対して、このフレーズをどのように使うか、見てみましょう。

Dialogue（会話）

Q1: [Airline staff] Hi. Welcome to Sydney. What can I do for you?

A1: ~~May I ask you some questions?~~Could you help me?

Q2: [Airline staff] What's the problem?

A2: I can't find my suitcase.

Q3: [Airline staff] Oh dear. I'm sorry to hear that. Which flight were you on?

A3: ~~I took am~~The Skymark ~~airplane~~flight from Tokyo.

Q4: [Airline staff] OK, could you fill out this form? I'll make a phone call.

A4: OK.

Q5: [Airline staff] [Finishes phone call] It seems all the baggage arrived, so your suitcase should be here.

A5: ~~Was it so~~Oh, good.~~?~~

Q6: [Airline staff] Could you give me your name?

A6: Hiroko Yamada.

Q7: [Airline staff] Let me check. Your bag has been scanned in Sydney, so it's here.

A7: That'~~s~~ ~~was lucky~~great news.

Q8: [Airline staff] Carousel 6B. Is that where you waited?

A8: I waited at the one over there.

Q9: [Airline staff] That's 6C! It's the wrong one!

A9: ~~Are you serious~~Oh! Really?

Q10: [Airline staff] Could you come this way? I'll take you to 6B.

A10: Thanks!

General comment（総評）

You've responded quite well to the flight staff's input here. Some changes were needed for native-English style, but your meanings are clear. "I waited at the one over there" is a great phrase! ☺

Study point（学習ポイント）

Cultural consideration: Using "Are you serious?" generally has an <u>angry</u> nuance:

A: "I'm afraid I lost the iPod you lent me." B: "You lost it?? <u>Are you serious</u>?!"
In this case, your response would be better as something like:

→ "Oh! Really?"

→ "Oops, my mistake."

Alternative expressions（別の表現）

"May I ask you some questions?" sounds like you want to interview the staff member. In this case you should say something like:

→ "Could you help me?"

→ "I'm having a problem with my luggage."